

Essential attributes, knowledge, skills and abilities:

- demonstrates effective communication skills (listening, verbal and written) at a pace and level appropriate to the individual and situation.
- demonstrates patience, compassion and understanding while supporting people to be as independent as possible.
- must be confident and retain the ability to remain calm while supporting individuals through times of crisis, who may challenge you emotionally, and know when to seek help.
- must be able to support individuals in a range of physical activities.
- must enjoy being active and able to support individuals to experience potential new activities (both inside and outside of the home) to meet their needs.
- able to work alone and on own initiative in response to the needs of the individuals supported.
- effective team player who is reliable, flexible, conscientious and adaptable.
- willing to learn.
- able to identify and manage own stress levels effectively, seeking the appropriate support when required.

Essential qualifications, credentials and experience:

- must hold a full, valid UK driving licence.
- must have access to a suitable vehicle for the course of your work.
- must return a satisfactory disclosing barring service enhanced check and two satisfactory references.
- no experience is necessary, full training and support is provided.

Desirable qualifications, credentials and experience:

- experience of working with vulnerable individuals in a home, community or education setting.
- experience of working with individuals with dementia.
- experience of supporting individuals with behaviour that can challenge.