

The ideal candidate will bring their unique qualities and personality to the role, embracing authenticity at all times. They will possess a natural ability to see beyond the condition of dementia, focusing on the individual and their needs. A dedicated team player, they will demonstrate a strong work ethic and a genuine desire to make a positive impact on club members, their carers, the local community and colleagues.

Valued qualities:

- Ability to adapt in the moment to the rapidly changing needs and behaviours of individuals with dementia, using emotional intelligence and situational awareness.
- Capable of adapting to a dynamic, information-sharing environment following instruction and guidance from team leaders and collaborating with colleagues and volunteers.
- Strong focus and commitment to the ethos of the club and the overarching goals of Alzheimer's Support.
- Flexibility in approach, willing to adapt to changing tasks and recognising the importance of a dynamic, adaptable mindset throughout the day.
- Proven ability to communicate naturally, with patience and empathy, understanding that emotional connection and presence are more meaningful than words.
- Comfortable and motivated in a non-prescriptive, relaxed environment, where initiative and personal responsibility are essential.
- Commitment to promoting equality, diversity and inclusion.
- Willingness to innovate and challenge established practices to improve the service and its outcomes.

Essential qualifications, credentials and experience:

- Must return a satisfactory disclosing barring service enhanced check and two satisfactory references.

Desirable qualifications, credentials and experience:

- Level 3 qualification in Health and Social Care, or an equivalent qualification.
- Experience of working with vulnerable individuals in a home, community or education setting.
- Experience of working with individuals with dementia.
- Experience of supporting individuals with behaviour that can challenge.